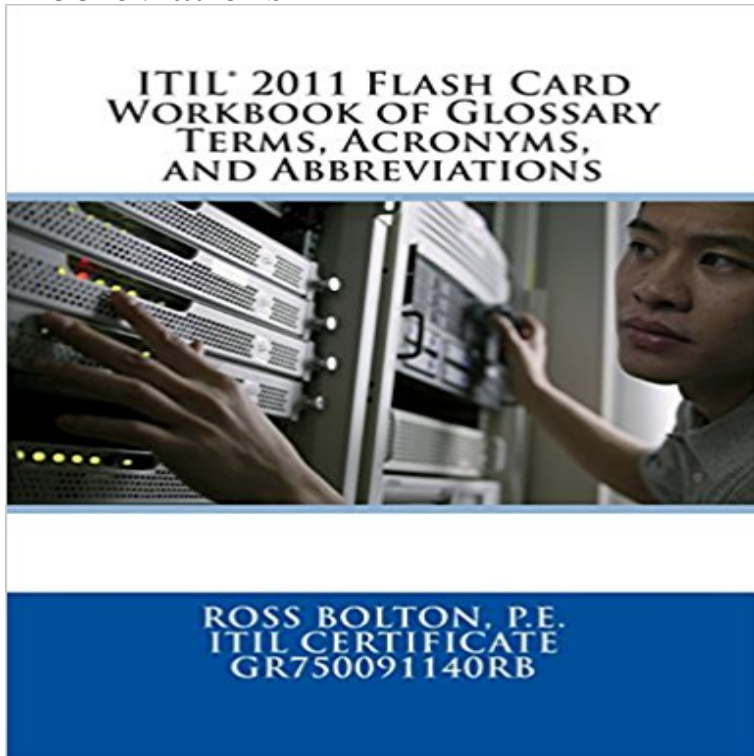


# ITIL 2011 Flash Card Workbook of Glossary Terms, Acronyms, and Abbreviations



This ITIL 2011 practice book has been formatted so that the student can maximize their practice of the terms used in ITIL 2011 series of exams (Foundation through Master). Knowing the meaning of these key phrases and words will help you pass your ITIL exam to get your certificate. This workbook's multiple learning methods help match your best learning style and maximize your memorization: 1. To read the definitions straight through. 2. To write in the blank space available next to the definition like a workbook. 3. To flip from the blank page of definitions on the odd page to the full definitions on the even page (page of flash cards). 4. All definitions on the even and odd pages have been aligned to cut out the row for a single definition flash card (single definition flash card). 5. Also available for use on Kindle Paperwhite, Kindle Fire, Kindle HD, or above platform for portable review.

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